

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
QUALITY IMPROVEMENT COUNCIL (QIC) MINUTES**

Type of Meeting	Service Area 1 Quality Improvement Council	Date	April 5, 2011
Place	2323 A E. Palmdale Blvd., Palmdale, CA 93550	Start Time:	1:30 p.m.
Chairperson:	Susan Crimin	End Time:	3:00 p.m.
Co-Chair Person:	Kimberly Floyde		
Recorder:	Pearl Krueger		
Members Present:	Catherine Houghton; Solana Nasrati; Dina Taylor; Kimberly Floyde; Sarah Treusdell; Marc Borkheim; Dieder George-Mullins; Sarah Moos; Joanna Pava; Cindy Ferguson; Tabitha Winkey		
Guest Speaker:	Vandana Joshi, Ph.D. DMH Quality Improvement and Training Division: Data GIS Unit		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	The meeting was called to order at 2:00 p.m.	Introductions were made.	S. Crimin
Review of Minutes	The minutes were reviewed and approved.	Minutes were approved.	QIC membership
Auditor from Auditor-General	Sue informed everyone that she had called Sukeda Day from the Auditor General's office and she will be coming in July.		S. Crimin
DMH Quality Improvement and Training Division: Data GIS Unit	<p>Dr. Vandana Joshi informed everyone that they are getting ready for their EQRO audit that is coming up in 2 weeks. This year they will be going to Service Area 7.</p> <p>The review will be from Monday through Thursday, 18th-21st. Monday afternoon is the session with QIC chairs and co-chairs. That's the QI/QA meeting with everyone. They are revisiting the issues they are talking about last year. They are making QI a specific emphasis on the review which may be an ongoing thing.</p> <p>The theme for this year will be on disparities in data, understanding disparities in your Service Area and managing capacity using the disparities.</p>		V. Joshi

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	<p>Dr. Joshi reviewed the 2009 data with everybody. She passed around handouts and reviewed it with everyone. Part 1 is Countywide Demographics. Part 2 is the same as Part 1, except it is in detail by Service Area. Part 3 is the survey data.</p> <p>Dr. Joshi said that the idea is to look at the MHSIP survey and see whether the gaps are and try to find your answers somewhere in the demographics and see what makes up Service Area 1. Is it so diverse and so dispersed?</p> <p>Mark added that if the project is going to be meaningful there has to be interest. The process of coming to that project involves that collaborative discussion and finding out whether people are interested in the issues specific to our particular service area.</p> <p>Dr. Joshi informed everyone that there is no certainty whether the State will be conducting another survey. This is because of budget constraints. In the meantime, the State has told the counties to continue monitoring their outcomes.</p> <p>The current QI projects that have been completed or are currently launched were discussed.</p>		<p>V. Joshi</p> <p>M. Borkheim</p> <p>V. Joshi & M. Borkheim</p>

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	<p>One of the needs identified for this Service Area was access to training. Currently unless the trainings are online, the training locations are down in Los Angeles. Sue suggested that a rotation of training locations which would be closer to the Antelope Valley.</p> <p>Another issue identified is the shortage of psychiatrists. We get an overload of people who are the traditional persistently mentally ill and they are being treated in the only 2 directly operated clinics in the Service Area. However, we can't focus on the parents who are losing their kids, the parents who need to come in and be seen. There is not a service that meets all the needs.</p>		<p>K. Floyde</p> <p>S. Crimin</p>
Next meeting	<p>July 19th, 2011 2:00 p.m. – 4:00 p.m. 2323A E. Palmdale Blvd. Palmdale, CA 93550</p>		

Respectfully Submitted,

Susan Crimin, L.C.S.W.